



Eyre Peninsula: it's time to save water

To help you save water inside and outside, we are offering rebates to replace old and inefficient shower heads, toilets, washing machines, irrigation timers/controllers and covers for pools/spas.

Support your community's water security and prosperity by using water more sustainably. We can all do our part to make every drop count.

Water efficient products	Rebate	Limit
Shower heads – WELS* 4 star rating and above	\$100	3
Washing machines – WELS* 4 star rating and above	\$400	1
Toilets (dual flush) - WELS* 4 star rating and above	\$250	2
Swimming pool cover - Smart Approved WaterMark/Smart Drop Certified, or a spa cover	\$300	1
Irrigation timers Smart Approved WaterMark/Smart Drop Certified	\$50	2 of any combination
Irrigation controller Wi-Fi – Smart Approved WaterMark/Smart Drop Certified	\$150	

*The Water Efficiency Labelling and Standards (WELS) scheme is a national program designed to help you make informed choices about water-using products and their efficiency.

**Swimming pool covers and irrigation timers/controllers where rebates are offered must carry a Smart Approved WaterMark/Smart Drop Certification which indicates that the product is designed to reduce water consumption.

Look for a Smart Approved WaterMark/Smart Drop Certified or WELS rating to buy a water efficient product.



Who can apply

Rebates are available only to properties in eligible postcodes within the Eyre Peninsula. Visit [sawater.com.au/EPwatersecurity](https://www.sawater.com.au/EPwatersecurity) for a full list of eligible post codes, and full terms and conditions.

Residential and non-residential properties that have water supplied to them by a private individual, organisation or local government that sources water from SA Water, including Water West at Ceduna.

Owner or renter

Rebates are available to both property owners and tenants, whether you are a business or a resident. Property owners can apply for all rebates while tenants can only apply for rebates for washing machines, pool/spa covers and irrigation timers/controllers.

Businesses and charities

Businesses and charities that provide an ABN number can apply for rebates.

Businesses using more than 1 megalitres of water a year can request a free water efficiency assessment from SA Water. A representative from SA Water will visit your business to help you identify ways to reduce water consumption. Visit [sawater.com.au/EPwatersecurity](https://www.sawater.com.au/EPwatersecurity) for more information.

Rebates are not available to:

- strata companies
- managing agents
- commercial home builders or land developers
- businesses or charities which are under administration or foreclosure
- products that form part, or all, of an insurance claim
- products that have not been paid for, such as free products provided through a promotion
- tenants when applying for rebates on shower heads and dual flush toilet
- products purchased before 2 December 2024
- for rented, leased or hired items
- new builds, renovations or extensions.

All products must be installed and operational before a claim is made.

How to apply for a rebate

The easiest way to apply is online at sawater.com.au/EPwatersecurity.

To apply, you must provide the following:

- photo of original receipt/s
- photo of each product installed in your property
- your SA Water account details
- an electronic Certificate of Compliance for a dual flush toilet from a licensed plumber
- ABN if you are applying for a business.

Step 1 Use the water savings calculator on our website to work out which products will give you the greatest savings. Head to sawater.com.au/bewaterwise.

Step 2 Before you buy and install a water saving product, read the terms and conditions at sawater.com.au/EPwatersecurity to understand the rebate eligibility criteria for that product.

Step 3 Fill in the online form at sawater.com.au/EPwatersecurity providing all the required information and submit for assessment. A confirmation email will be sent to you letting you know that we have received your application.

Step 4 An email will be sent to confirm the status of your application within 20 business days.

Receiving your rebate

Rebates will be provided for approved applications, and you will be notified by email.

If you are the account holder we'll automatically credit the rebate to your SA Water account. This will reduce the balance on your next quarterly bill. You can also request the rebate be refunded as an electronic funds transfer to your bank account once your rebate has been approved.

If you are a tenant applying for a rebate, we'll apply the rebate to a temporary account. When your rebate is approved, you will receive an approval email with the information you need to arrange for your rebate to be sent to you as an electronic funds transfer.

We are not able to provide cash rebates.

Product eligibility criteria

Washing machine rebate



An applicant may apply for 1 rebate per property to a maximum of \$400. If the cost of the washing machine is less than \$400 the actual amount will be paid.

The washing machine must feature a WELS rating of at least 4 stars or more to be eligible for the rebate. WELS is Australia's national mandatory water efficiency and labelling standards.

The washing machine must be purchased, installed and operational for the rebate to be claimed.

Shower head rebate



Rebates are available for up to 3 shower heads in a residential and business property to a maximum of \$100 for each shower head. If the cost of the shower head is less than \$100, the actual amount will be paid.

The applicant must ensure suitability of the shower head for their purposes. Low-flow shower heads may not be suitable for use with all plumbing systems because they rely on mains water pressure to work. Some instantaneous and gravity-fed hot water systems are low-pressure systems. If you have a low-pressure hot water system, you do not need a water efficient shower head as your hot water system is already water efficient.

Dual flush toilets



An applicant may apply for a rebate to replace dual flush toilets in a residential or business property to a maximum of \$250 per toilet. The applicant can claim rebates for up to 2 dual flush toilets per property. The rebate is available for the cost of the dual flush toilet and can include the plumbing services required for installation.

To be eligible, the applicant must replace existing toilet with a flushing capacity greater than 6 litre full flush and 3 litre half flush. The dual flush toilet refers to the pan and cistern. Rebates are not available for replacement of the cistern only.

The dual flush toilet must be installed by a licensed plumber and the application must be submitted with an electronic Certificate of Compliance and a detailed plumbers invoice that includes details of the dual flush toilet which was replaced.

Irrigation timers/controllers



An applicant may apply for up to 2 rebates of \$50 for an irrigation timer and/or up to 2 rebates of \$150 for an irrigation controller per property, with a maximum of 2 irrigation products per property.

Eligible irrigation timers and Wi-Fi irrigation controllers include mechanical and Wi-Fi/bluetooth timers, logic or computer-controlled timers.

Irrigation timers/controllers must always be used in conjunction with any water restrictions in place for your area.

Pool/spa covers



An applicant may apply for one rebate per property to a maximum of \$300. If the cost of the pool/spa cover is less than \$300 the actual amount will be paid.

All pools covers must carry a Smart Approved WaterMark or be Smart Drop Certified.

Everyone can be water wise and save water every day

Visit sawater.com.au/bewaterwise to:

- try our water use calculator
- get top tips for saving water in your home
- learn how to report a leak.

Keep up to date with the latest information on Eyre Peninsula water security levels and rebate information at sawater.com.au/EPwatersecurity.



Information Centre

6/50 Liverpool Street, Port Lincoln



1800 130 952



Scan the QR code to see full criteria, terms and conditions and to apply for a rebate.

