



# SA Water

Water prices for homes



**Easy to read**



**Government of  
South Australia**

## Hard words



This book has some hard words.

The first time we write a hard word

- the word is in **blue**.
- we write what the hard word means.

## You can get help with this book



You can get someone to help you

- read this book
- know what this book is about
- find more information.



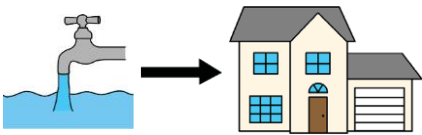


## About this book

This book is written by SA Water.



When you see the word us or we, it means SA Water.



SA Water

- brings clean water to your home



- takes used water from your home.

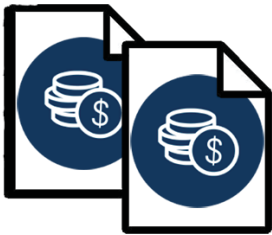


This book is about the price of using water in your home.

## How much is water?

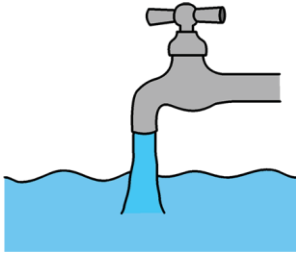


Water price rules are the same for everyone in South Australia.



Water prices include 2 costs.

1 A **fixed cost**.



A fixed cost means the amount you pay to have access to water.

Everyone in South Australia pays the same fixed cost.

2 A **variable cost**.



A variable cost is the amount you pay for the water you use.

You pay more or less based on how much water you use.

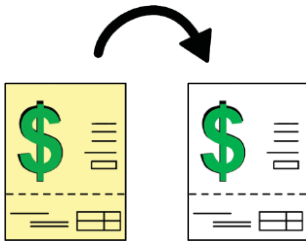
# 1 What is the fixed cost?

The fixed cost is \$352.00 for water in South Australia each year.



You make 4 payments in a year.

You pay \$88.00 each time.



Prices change each year.



We update this book with new prices when they change.



You can find the newest version of this book at

[www.sawater.com.au](http://www.sawater.com.au)

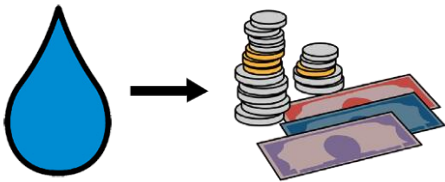
## 2 What is the variable cost?



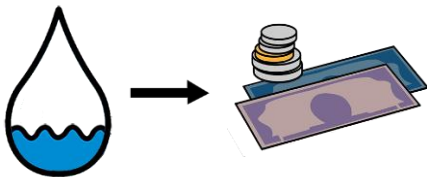
Water costs less than 1 cent per litre.



The cost of your water bill depends on how much water you use.



The more water you use, the more you will pay.



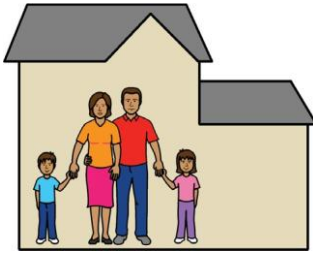
The less water you use, the less you will pay.

## Find out how much water you use



Look at page 2 of your water bill to find out how many litres a day you use.

## What can change your water use?



The amount of water you use can change based on

- how many people live in your home



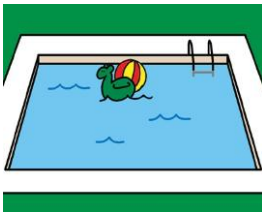
- the appliances you have
  - for example, a dishwasher



- how often you use your appliances and how much water they need



- the size of your home and garden



- if you have a pool



- the season
  - for example, you might use more water in summer.

## Tips to use less water



You can get information about how to use less water inside your home at this website.

[sawater.com.au/my-home/saving-water/ in-your-home](https://www.sawater.com.au/my-home/saving-water/in-your-home)



You can get information about how to use less water in your garden at this website.

[sawater.com.au/my-home/saving-water/ in-your-garden](https://www.sawater.com.au/my-home/saving-water/in-your-garden)



## More information

Contact SA Water for more information.



Call            1300 729 283



Website

[sawater.com.au/my-account/water-and-sewerage-prices/water-prices](https://sawater.com.au/my-account/water-and-sewerage-prices/water-prices)



If you need help to speak or listen use the National Relay Service.

Call            1800 555 660



Website

[communications.gov.au/accesshub/nrs](https://communications.gov.au/accesshub/nrs)

Give the relay officer the phone number you want to call.





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