

Standard and Non-Standard Connections

SA Water's Connections Policy outlines the process SA Water follows when assessing an application for connection or disconnection. The policy applies to all connections from our network to a property and includes the information considered when determining if a connection is standard or non-standard.

If difficult construction conditions exist, (existing services in the construction path, underground water, trees, rock or requirements for traffic management etc.) the connection will be deemed non-standard and you may be required to pay all of the additional construction costs. The cost that you will be required to pay will be set out in a fixed quotation provided in our offer to connect. Any financial quote provided will be valid for 60 calendar days from the date of issue.

Please refer to the below criteria table as a guide for what will be considered as a non-standard connection. Please note that other attributes may be considered as non-standard including specific site requirements as determined by a site inspector. To determine whether a connection is standard or non-standard we will consider:

Criteria	Water	Sewer
Length/size of connection from main	<ul style="list-style-type: none"> - Length > 20m - Size > 50mm - Main size > 200mm 	<ul style="list-style-type: none"> - Length > 20m - Connection > 150mm - Main is > 375mm
Depth of connection and/or main	- N/A	<ul style="list-style-type: none"> - Residential: 3.0m or deeper - Commercial: 3.0m or deeper
Geographical location	<ul style="list-style-type: none"> - CBD/North Adelaide Location - SAPN permits for high voltage cabling - Contaminated sites - Train and tram corridors 	<ul style="list-style-type: none"> - CBD/North Adelaide Location - De-watering locations - SAPN permits for high voltage cabling - Contaminated sites - Train and tram corridors
Traffic management requirements	<ul style="list-style-type: none"> - DPTI Roads - Close proximity to a DPTI road (eg up 100m) - CBD/North Adelaide Location - Night works 	<ul style="list-style-type: none"> - DPTI Roads - Close proximity to a DPTI road (eg up 100m) - CBD/North Adelaide Location - Night works
Obstructions to construction	<ul style="list-style-type: none"> - Stormwater - Gas mains - NBN Fibre Optic Cables - SAPN Cables - Telstra Cables 	<ul style="list-style-type: none"> - Stormwater - Gas mains - NBN Fibre Optic Cables - SAPN Cables - Telstra Cables
Fire Services	- Quotation required	- N/A

For further information on connections and disconnections, please see SA Water's Connections Policy which can be downloaded from our website www.sawater.com.au

If you require any further information about the Connections Policy or lodging a connections application, please contact a Connections Officer on 1300 650 951 or email cc@sawater.com.au