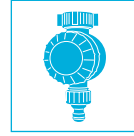


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# H<sub>2</sub>HOME REBATE Application Form

## Garden Goods

(specified water-efficient garden goods)



### How to Apply for a Rebate

- ✓ Make sure you are claiming for a total of \$150 or more of approved garden goods.
- ✓ Read the terms and conditions on the reverse side of this form to ensure that you are entitled to a rebate.
- ✓ Complete the application form, attach original receipts for the products. Mail this form and attachments to:  
**SA Water Rebates, GPO Box 1751, ADELAIDE 5001**

### Applicant Details

Title: \_\_\_\_\_ First Name: \_\_\_\_\_ Surname: \_\_\_\_\_  
 Postal Address: \_\_\_\_\_ Suburb/Town: \_\_\_\_\_ Postcode: \_\_\_\_\_  
 Contact Phone Number: \_\_\_\_\_ Mobile: \_\_\_\_\_

### Property Details

Property Address: \_\_\_\_\_ Suburb/Town: \_\_\_\_\_ Postcode: \_\_\_\_\_

### Are you an:

SA Water account holder, acc. no. \_\_\_\_\_  Private tenant  SAHT tenant  Non SA Water mains supply  Other \_\_\_\_\_

### Product Information

Please describe the product(s) purchased for the rebate (eg mulch): \_\_\_\_\_

Is the original receipt attached?  Yes  No

### Customer Feedback

Did this rebate influence your decision to buy a water efficient product?  Yes  No  Don't know

Do you think rebates provide a good incentive to save water?  Yes  No  Don't know

### Payment Options (Please select one of the following)

Credit to SA Water account number \_\_\_\_\_  Cheque

EFT

Name of Financial Institution \_\_\_\_\_ Branch where account is held \_\_\_\_\_

Account name \_\_\_\_\_

BSB \_\_\_\_\_ Account number \_\_\_\_\_

### Declaration

I agree to the terms and conditions on the back of this form and the information I have provided with this application is true and correct.

I agree for my rebate to be made by way of Electronic Funds Transfer (EFT) to the account specified above.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Name (Clearly printed in block letters): \_\_\_\_\_

### The garden goods rebate available under the Home Rebate Scheme includes:

- Rebate of \$50 is available when you spend \$150 or more on the following water efficient garden goods:
  - Organic mulch or compost
  - Soil moisture sensors or rain sensors
  - Tap timers
  - Soil wetting agents
  - Outdoor compost bins
  - Irrigation system controllers
  - Drip watering systems and components
  - Smart Approved WaterMark products designed to concentrate water at the root base for plants and trees

For more information phone the SA Water Rebates Hotline on 1800 130 952.

Or visit [www.sawater.com.au](http://www.sawater.com.au)

Thank you for completing this application form.



Government of  
South Australia



SA Water

Securing tomorrow's water today

# Full Terms and Conditions

The following outlines the terms and conditions for all rebates under SA Water's H2OME REBATE Scheme available from 1 November 2007.

## Eligibility

- 1) People eligible for the rebates include homeowners, private tenants, South Australian Housing Trust tenants (including non SA Water customers who have purchased eligible products on or after 1 November 2007. Charitable organisations may be eligible for rebates for residential properties.
- 2) The rebates are not available for industrial and commercial purposes, including resale. The rebates are not available to strata companies or managing agents, commercial home builders or land developers.
- 3) The H2OME REBATE scheme replaces the existing SA Water and South Australian Government Drought Response Rebate Scheme and the Rainwater Tank and Plumbing Rebate Scheme.

## General

- 4) All receipts for eligible goods purchased must be dated on or after 1 November 2007. For products that have been purchased through lay-by the rebate is available only if the final payment has been made on or after 1 November. For date eligibility for rainwater tanks, please see the full terms and conditions on the reverse side of the rainwater tank rebate application form.
- 5) Rebates are not available for rented, leased or hired products. Products that form part or all of an insurance claim are not eligible for rebates.
- 6) The applicant must provide original copies of their receipts to be eligible for the rebates. It is the applicant's responsibility to make their own copy for their personal records as original receipts will not be returned. Application forms will not be accepted if they are incomplete or do not have the original receipts attached.
- 7) SA Water will not be responsible for items lost or delayed in the mail, nor any remittance delayed due to incorrect rebate applications.
- 8) SA Water reserves the right to conduct field inspections to verify your claim in the event that SA Water finds the applicant in breach of these terms and conditions, the rebate amount will need to be repaid to SA Water.
- 9) The applicant agrees and acknowledges that SA Water accepts no liability for the performance, quality or installation of equipment eligible for this rebate. The applicant agrees that they will indemnify SA Water for any liability or claim arising in relation to a product they have installed in order to claim a rebate.
- 10) SA Water and its employees have taken all reasonable care to accurately and correctly convey the scope of the H2OME REBATE scheme and of the applicant's entitlements under the scheme, and shall not be liable for any inadvertent errors. Furthermore SA Water does not assert that the scheme is in all cases appropriate for every resident.
- 11) SA Water reserves the right to alter or change the terms and conditions of the H2OME REBATE scheme or to cancel the rebate scheme at any time.
- 12) Information provided on the application form may be used to measure and monitor the success of the scheme. Rebate recipients consent to and recognise that SA Water may contact them to conduct research about the products purchased.
- 13) The applicant's personal information will only be used or disclosed for purposes relating to the H2OME Rebate Scheme in accordance with the State Government Information Privacy Principles. If you wish to update or access the information that we hold about you, please contact us.

## Showerheads

- 14) SA Water will pay rebates for up to 3 showerheads in a residential property to a maximum of \$30 for each showerhead. The original tax invoice or receipt, stating the date and place of purchase, make and model of showerhead purchased, receipt number and store ABN, and showing payment in full, is required to receive the rebate.
- 15) The showerhead must feature a WELS rating of at least 3 stars or more to be eligible for the rebate. WELS is Australia's national mandatory water efficiency and labelling standards. For more information about the WELS scheme visit [www.waterrating.gov.au](http://www.waterrating.gov.au)
- 16) The showerhead must also carry a WaterMark approval. All plumbing products that are installed and connected to SA Water supply must carry a WaterMark approval. The WaterMark certifies that the product complies with Australian Standards and it helps consumers to be confident that the product they are buying is of a high standard. To find out more visit [www.watermarkstandards.org.au](http://www.watermarkstandards.org.au)
- 17) The showerhead must be purchased for personal use only and must not be resold or used for commercial purposes.

- 18) The applicant must ensure advice has been taken to ensure suitability of the showerhead for their purposes. Low-flow showerheads can not be used with all plumbing systems. This is because these showerheads rely on mains water pressure to work, some instantaneous type and gravity fed hot water systems are low pressure systems. If you have a low pressure hot water system you do not need a water efficient showerhead as your hot water system is already water efficient.
- 19) A rebate of up to \$30 is allowed. If the purchase price is less than \$30 a rebate of the actual purchase price will be issued.
- 20) Tenants need to provide a written letter of permission from their landlord with their application to be eligible for the rebate.

## Dual Flush Toilets

- 21) The toilet suite must be new, purchased and installed on or after 1 November 2007. 'Toilet suite' refers to the pan and cistern. Rebates are not available for replacement of the cistern only.
  - 22) SA Water will only pay up to three rebates per replacement toilet suite in a residential property to a maximum of \$150 per replaced toilet suite.
  - 23) To be eligible the applicant must be replacing an existing toilet suite with a flushing capacity greater than 6 litre full flush and 3 litre half flush.
  - 24) Toilets for new houses or home extensions are not eligible for the rebate.
  - 25) The toilet suite must feature a WELS rating of at least 3 stars or more to be eligible for the rebate. WELS is Australia's national mandatory water efficiency and labelling standards. For more information about the WELS scheme visit [www.waterrating.gov.au](http://www.waterrating.gov.au)
  - 26) The toilet suite must also carry a WaterMark approval. All plumbing products that are installed and connected to SA Water supply must carry a WaterMark approval. The WaterMark certifies that the product complies with Australian Standards and it helps consumers to be confident that the product they are buying is of a high standard. To find out more visit [www.watermarkstandards.org.au](http://www.watermarkstandards.org.au).
  - 27) The toilet suite must be purchased for personal use only and must not be resold or used for commercial applications.
  - 28) The original tax invoice or receipt, stating the date and place of purchase, make and model of toilet suite purchased, receipt number, and showing payment in full, is required to receive the rebate.
  - 29) A detailed plumber's invoice must be provided including details of the toilet suite which was replaced.
  - 30) The toilet suite must be installed by a licensed plumber and the application must be submitted with an SA Water Certificate of Compliance from a licensed plumber attached.
  - 31) The rebate is available for the cost of the toilet suite and can include the plumbing services required for installation.
  - 32) Tenants will need to provide a written letter of permission from their landlord with their application to be eligible for the rebate.
- ## Washing Machines
- 33) The washing machine must be purchased on or after 1 November 2007.
  - 34) SA Water will only pay one rebate per person to a maximum of \$200.
  - 35) The washing machine must feature a WELS rating of at least 4 stars or more to be eligible for the rebate. WELS is Australia's national mandatory water efficiency and labelling standards. For more information about the WELS scheme visit [www.waterrating.gov.au](http://www.waterrating.gov.au)
  - 36) The washing machine must be purchased for personal use only and must not be resold or used for commercial applications.
  - 37) The washing machine must be purchased, installed and operational for the rebate to be claimed.

## Garden Goods

- 38) Irrigation system controllers, drip watering systems and Smart Approved WaterMark products designed to concentrate water at the root base for plants and trees must have been purchased after 1 February 2008. Other eligible products must have been purchased on or after 1 November 2007 and can include delivery and installation costs.
- 39) One garden goods rebate of \$50 is available per property per financial year provided approved garden goods to the value of \$150 have been purchased.
- 40) The garden goods do not need to be purchased in one transaction. Eligible customers must retain original receipts.
- 41) In order to claim the rebate applicants need to have purchased a total of \$150 or more of approved garden goods in a 2 year period.
- 42) Garden goods that are eligible for the rebate include: organic mulch or compost, soil wetting agents, soil moisture sensors, rain sensors, outdoor compost bins, tap timers, irrigation system controllers, drip watering systems and components and Smart Approved WaterMark products designed to concentrate water at the root base for plants. Soil wetting agents include crystals, liquid or granules. Rocks, decorative stones and scoria are not eligible for a rebate.
- 43) Eligible garden goods must always be used in conjunction with the current water restrictions for your area. For more information visit [www.sawater.com.au](http://www.sawater.com.au) or phone the water restrictions hotline on 1800 130 952.

## Home Water Audit

- 44) Full terms and conditions for the home water audit are available on the home water audit application form.

## Rainwater Tanks

- 45) Full terms and conditions for rainwater tank rebates are available on the rainwater tank rebate application form.