

H₂O HOME REBATE Application Form

Not-for-profit & Charitable Organisations

(Showerheads, Dual Flush Toilets, Clothes Washing Machines)



How to Apply for a Rebate

- ✓ Make sure you are claiming for a purchase made on or after 1 February 2008.
- ✓ Read the terms and conditions on the reverse side of this form to ensure that you are entitled to a rebate.
- ✓ Complete the application form, attach original receipts for the products and attach an SA Water Certificate of Compliance from the responsible licensed plumber (for the dual flush toilet rebate). Mail this form and attachments to: **SA Water Rebates, GPO Box 1751, ADELAIDE 5001**

Applicant Details

Organisation Name: _____

Postal Address: _____

Suburb/Town: _____

Postcode: _____

Contact Name: _____

Mobile: _____

Property Details

Property Address: _____

Suburb/Town: _____

Postcode: _____

Are you an:

SA Water account holder, acc. no. _____ Private tenant Non SA Water mains supply Other _____

Please note that tenants must attach a letter of support from the owner of the property.

Product Information

Please indicate the type of rebate you are applying for: _____

Showerhead: Quantity _____ Dual Flush Toilet: Quantity _____ Clothes Washing Machine: Quantity _____

Make/model of product(s): _____

Date of purchase: _____

Is the original receipt attached? Yes No

Customer Feedback

Did this rebate influence your decision to buy a water efficient product?

Yes

No

Don't know

Do you think rebates provide a good incentive to save water?

Yes

No

Don't know

Payment Options (Please select one of the following)

Credit to SA Water account number _____ Cheque

EFT

Name of Financial Institution _____ Branch where account is held _____

Account name _____

BSB _____ Account number _____

Indoor rebates available to not-for-profit and charitable organisations under the Home Rebate Scheme include:

- Up to \$30 for a low-flow (3 stars or more) showerhead.
- \$150 for retrofitting a dual flush toilet suite.
- \$200 for the purchase of a new water efficient (4 stars or more) clothes washing machine.

For more information phone the SA Water Rebates Hotline on 1800 130 952.

Or visit www.sawater.com.au

Declaration

I agree to the terms and conditions on the back of this form and the information I have provided with this application is true and correct.

I agree for my rebate to be made by way of Electronic Funds Transfer (EFT) to the account specified above.

Signature: _____

Date: _____

Name (Clearly printed in block letters): _____

Thank you for completing this application form.



Government of
South Australia



SA Water

Securing tomorrow's water today

Terms and Conditions

The following outlines the terms and conditions for rebates for not-for-profit and charitable organisations under SA Water's H2OME REBATE Scheme available from 1 February 2008.

Eligibility

- 1) The rebates are not available for industrial and commercial purposes, including resale. The rebates are not available to strata companies or managing agents, commercial home builders or land developers.
- 2) The H2OME REBATE scheme replaces the existing SA Water and South Australian Government Drought Response Rebate Scheme and the Rainwater Tank and Plumbing Rebate Scheme.

General

- 3) All receipts for eligible goods purchased must be dated on or after 1 February 2008. For products that have been purchased through lay-by the rebate is available only if the final payment has been made on or after 1 February 2008.
- 4) Rebates are not available for rented, leased or hired products. Products that form part or all of an insurance claim are not eligible for rebates.
- 5) The applicant must provide original copies of their receipts to be eligible for the rebates. It is the applicant's responsibility to make their own copy for their records as original receipts will not be returned. Application forms will not be accepted if they are incomplete or do not have the original receipts attached.
- 6) SA Water will not be responsible for items lost or delayed in the mail, nor any remittance delayed due to incorrect rebate applications.
- 7) SA Water reserves the right to conduct field inspections to verify your claim in the event that SA Water finds the applicant in breach of these terms and conditions, the rebate amount will need to be repaid to SA Water.
- 8) The applicant agrees and acknowledges that SA Water accepts no liability for the performance, quality or installation of equipment eligible for this rebate. The applicant agrees that they will indemnify SA Water for any liability or claim arising in relation to a product they have installed in order to claim a rebate.
- 9) SA Water and its employees have taken all reasonable care to accurately and correctly convey the scope of the H2OME REBATE scheme and of the applicant's entitlements under the scheme, and shall not be liable for any inadvertent errors. Furthermore SA Water does not assert that the scheme is in all cases appropriate for every resident.
- 10) SA Water reserves the right to alter or change the terms and conditions of the H2OME REBATE scheme or to cancel the rebate scheme at any time.
- 11) Information provided on the application form may be used to measure and monitor the success of the scheme. Rebate recipients consent to and recognise that SA Water may contact them to conduct research about the products purchased.
- 12) The applicant's personal information will only be used or disclosed for purposes relating to the H2OME Rebate Scheme in accordance with the State Government Information Privacy Principles. If you wish to update or access the information that we hold about you, please contact us.
- 13) Eligible not-for-profit organisations must be associations that are incorporated under the South Australian Associations Incorporation Act 1985. Where SA Water does not have paperwork on file to this effect, necessary proof will need to be supplied by the organisation.

Showerheads

- 14) SA Water will pay a rebate of up to \$30 for each showerhead installed in not-for-profit or charitable organisations. The original tax invoice or receipt, stating the date and place of purchase, make and model of showerhead purchased, receipt number and store ABN, and showing payment in full, is required to receive the rebate.
- 15) The showerhead must feature a WELS rating of at least 3 stars or more to be eligible for the rebate. WELS is Australia's national mandatory water efficiency and labelling standards. For more information about the WELS scheme visit www.waterrating.gov.au
- 16) The showerhead must also carry a WaterMark approval. All plumbing products that are installed and connected to SA Water supply must carry a WaterMark approval. The WaterMark certifies that the product complies with Australian Standards and it helps consumers to be confident that the product they are buying is of a high standard. To find out more visit www.watermarkstandards.org.au
- 17) The showerhead must be purchased for personal use only and must not be resold or used for commercial purposes.

- 18) The applicant must ensure advice has been taken to ensure suitability of the showerhead for their purposes. Low-flow showerheads can not be used with all plumbing systems. This is because these showerheads rely on mains water pressure to work, some instantaneous type and gravity-fed hot water systems are low pressure systems. If you have a low pressure hot water system you do not need a water efficient showerhead as your hot water system is already water efficient.
- 19) A rebate of up to \$30 is allowed. If the purchase price is less than \$30 a rebate of the actual purchase price will be issued.
- 20) Tenants need to provide a written letter of permission from their landlord with their application to be eligible for the rebate.

Dual Flush Toilets

- 21) The toilet suite must be new, purchased and installed on or after 1 February 2008. 'Toilet suite' refers to the pan and cistern. Rebates are not available for replacement of the cistern only.
- 22) SA Water will only pay up to \$150 per replaced toilet suite installed in not-for-profit and charitable organisations.
- 23) To be eligible the applicant must be replacing an existing toilet suite with a flushing capacity greater than 6 litre full flush and 3 litre half flush.
- 24) Toilets for new properties are not eligible for the rebate.
- 25) The toilet suite must feature a WELS rating of at least 3 stars or more to be eligible for the rebate. WELS is Australia's national mandatory water efficiency and labelling standards. For more information about the WELS scheme visit www.waterrating.gov.au
- 26) The toilet suite must also carry a WaterMark approval. All plumbing products that are installed and connected to SA Water supply must carry a WaterMark approval. The WaterMark certifies that the product complies with Australian Standards and it helps consumers to be confident that the product they are buying is of a high standard. To find out more visit www.watermarkstandards.org.au
- 27) The toilet suite must be purchased for personal use only and must not be resold or used for commercial applications.
- 28) The original tax invoice or receipt, stating the date and place of purchase, make and model of toilet suite purchased, receipt number, and showing payment in full, is required to receive the rebate.
- 29) A detailed plumber's invoice must be provided including details of the toilet suite which was replaced.
- 30) The toilet suite must be installed by a licensed plumber and the application must be submitted with an SA Water Certificate of Compliance from a licensed plumber attached.
- 31) The rebate is available for the cost of the toilet suite and can include the plumbing services required for installation.
- 32) Tenants will need to provide a written letter of permission from their landlord with their application to be eligible for the rebate.

Clothes Washing Machines

- 33) The clothes washing machine must be purchased on or after 1 February 2008.
- 34) The clothes washing machine must feature a WELS rating of at least 4 stars or more to be eligible for the rebate. WELS is Australia's national mandatory water efficiency and labelling standards. For more information about the WELS scheme visit www.waterrating.gov.au
- 35) The clothes washing machine must be purchased for use in not-for-profit and charitable organisations within South Australia and must not be resold or used for commercial applications.
- 36) The clothes washing machine must be purchased, installed and operational for the rebate to be claimed within South Australia.