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H₂O HOME REBATE Application Form

Indoor Products

(Showerheads, Dual Flush Toilets, Clothes Washing Machines)



How to Apply for a Rebate

- ✓ Make sure you are claiming for a purchase made on or after 1 November 2007.
- ✓ Read the terms and conditions on the reverse side of this form to ensure that you are entitled to a rebate.
- ✓ Complete the application form, attach original receipts for the products and attach an SA Water Certificate of Compliance from the responsible licensed plumber (for the dual flush toilet rebate). Mail this form and attachments to: **SA Water Rebates, GPO Box 1751, ADELAIDE 5001**

Applicant Details

Title: _____ First Name: _____ Surname: _____

Postal Address: _____ Suburb/Town: _____ Postcode: _____

Contact Phone Number: _____ Mobile: _____

Property Details

Property Address: _____ Suburb/Town: _____ Postcode: _____

Are you an:

SA Water account holder, acc. no. _____ Private tenant SAHT tenant Non SA Water mains supply Other _____

Please note that tenants must attach a letter of support from the owner of the property for showerhead and dual flush toilet rebates.

Product Information

Please indicate the type of rebate you are applying for: _____

Showerhead: Quantity (Max 3) _____ Dual Flush Toilet: Quantity (Max 3) _____ Clothes Washing Machine

Make/model of product: _____ Date of purchase: _____

Is the original receipt attached? Yes No

Customer Feedback

Did this rebate influence your decision to buy a water efficient product? Yes No Don't know

Do you think rebates provide a good incentive to save water? Yes No Don't know

Payment Options (Please select one of the following)

Credit to SA Water account number _____ Cheque

EFT

Name of Financial Institution _____ Branch where account is held _____

Account name _____

BSB _____ Account number _____

Indoor rebates available under the Home Rebate Scheme include:

- Up to \$30 for a low-flow (3 stars or more) showerhead.
- \$150 for retrofitting a dual flush toilet suite.
- \$200 for the purchase of a new water efficient (4 stars or more) clothes washing machine.

For more information phone the SA Water Rebates Hotline on 1800 130 952.

Or visit www.sawater.com.au

Declaration

I agree to the terms and conditions on the back of this form and the information I have provided with this application is true and correct.

I agree for my rebate to be made by way of Electronic Funds Transfer (EFT) to the account specified above.

Signature: _____ Date: _____

Name (Clearly printed in block letters): _____

Thank you for completing this application form.



Government of
South Australia



SA Water

Securing tomorrow's water today

Full Terms and Conditions

The following outlines the terms and conditions for all rebates under SA Water's H2OME REBATE Scheme available from 1 November 2007.

Eligibility

- 1) People eligible for the rebates include homeowners, private tenants, South Australian Housing Trust tenants (including non SA Water customers who have purchased eligible products on or after 1 November 2007. Charitable organisations may be eligible for rebates for residential properties.
- 2) The rebates are not available for industrial and commercial purposes, including resale. The rebates are not available to strata companies or managing agents, commercial home builders or land developers.
- 3) The H2OME REBATE scheme replaces the existing SA Water and South Australian Government Drought Response Rebate Scheme and the Rainwater Tank and Plumbing Rebate Scheme.

General

- 4) All receipts for eligible goods purchased must be dated on or after 1 November 2007. For products that have been purchased through lay-by the rebate is available only if the final payment has been made on or after 1 November. For date eligibility for rainwater tanks, please see the full terms and conditions on the reverse side of the rainwater tank rebate application form.
- 5) Rebates are not available for rented, leased or hired products. Products that form part or all of an insurance claim are not eligible for rebates.
- 6) The applicant must provide original copies of their receipts to be eligible for the rebates. It is the applicant's responsibility to make their own copy for their personal records as original receipts will not be returned. Application forms will not be accepted if they are incomplete or do not have the original receipts attached.
- 7) SA Water will not be responsible for items lost or delayed in the mail, nor any remittance delayed due to incorrect rebate applications.
- 8) SA Water reserves the right to conduct field inspections to verify your claim in the event that SA Water finds the applicant in breach of these terms and conditions, the rebate amount will need to be repaid to SA Water.
- 9) The applicant agrees and acknowledges that SA Water accepts no liability for the performance, quality or installation of equipment eligible for this rebate. The applicant agrees that they will indemnify SA Water for any liability or claim arising in relation to a product they have installed in order to claim a rebate.
- 10) SA Water and its employees have taken all reasonable care to accurately and correctly convey the scope of the H2OME REBATE scheme and of the applicant's entitlements under the scheme, and shall not be liable for any inadvertent errors. Furthermore SA Water does not assert that the scheme is in all cases appropriate for every resident.
- 11) SA Water reserves the right to alter or change the terms and conditions of the H2OME REBATE scheme or to cancel the rebate scheme at any time.
- 12) Information provided on the application form may be used to measure and monitor the success of the scheme. Rebate recipients consent to and recognise that SA Water may contact them to conduct research about the products purchased.
- 13) The applicant's personal information will only be used or disclosed for purposes relating to the H2OME Rebate Scheme in accordance with the State Government Information Privacy Principles. If you wish to update or access the information that we hold about you, please contact us.

Showerheads

- 14) SA Water will pay rebates for up to 3 showerheads in a residential property to a maximum of \$30 for each showerhead. The original tax invoice or receipt, stating the date and place of purchase, make and model of showerhead purchased, receipt number and store ABN, and showing payment in full, is required to receive the rebate.
- 15) The showerhead must feature a WELS rating of at least 3 stars or more to be eligible for the rebate. WELS is Australia's national mandatory water efficiency and labelling standards. For more information about the WELS scheme visit www.waterrating.gov.au
- 16) The showerhead must also carry a WaterMark approval. All plumbing products that are installed and connected to SA Water supply must carry a WaterMark approval. The WaterMark certifies that the product complies with Australian Standards and it helps consumers to be confident that the product they are buying is of a high standard. To find out more visit www.watermarkstandards.org.au
- 17) The showerhead must be purchased for personal use only and must not be resold or used for commercial purposes.

- 18) The applicant must ensure advice has been taken to ensure suitability of the showerhead for their purposes. Low-flow showerheads can not be used with all plumbing systems. This is because these showerheads rely on mains water pressure to work, some instantaneous type and gravity-fed hot water systems are low pressure systems. If you have a low pressure hot water system you do not need a water efficient showerhead as your hot water system is already water efficient.
- 19) A rebate of up to \$30 is allowed. If the purchase price is less than \$30 a rebate of the actual purchase price will be issued.
- 20) Tenants need to provide a written letter of permission from their landlord with their application to be eligible for the rebate.

Dual Flush Toilets

- 21) The toilet suite must be new, purchased and installed on or after 1 November 2007. 'Toilet suite' refers to the pan and cistern. Rebates are not available for replacement of the cistern only.
- 22) SA Water will only pay up to three rebates per replacement toilet suite in a residential property to a maximum of \$150 per replaced toilet suite.
- 23) To be eligible the applicant must be replacing an existing toilet suite with a flushing capacity greater than 6 litre full flush and 3 litre half flush.
- 24) Toilets for new houses or home extensions are not eligible for the rebate.
- 25) The toilet suite must feature a WELS rating of at least 3 stars or more to be eligible for the rebate. WELS is Australia's national mandatory water efficiency and labelling standards. For more information about the WELS scheme visit www.waterrating.gov.au
- 26) The toilet suite must also carry a WaterMark approval. All plumbing products that are installed and connected to SA Water supply must carry a WaterMark approval. The WaterMark certifies that the product complies with Australian Standards and it helps consumers to be confident that the product they are buying is of a high standard. To find out more visit www.watermarkstandards.org.au.
- 27) The toilet suite must be purchased for personal use only and must not be resold or used for commercial applications.
- 28) The original tax invoice or receipt, stating the date and place of purchase, make and model of toilet suite purchased, receipt number, and showing payment in full, is required to receive the rebate.
- 29) A detailed plumber's invoice must be provided including details of the toilet suite which was replaced.
- 30) The toilet suite must be installed by a licensed plumber and the application must be submitted with an SA Water Certificate of Compliance from a licensed plumber attached.
- 31) The rebate is available for the cost of the toilet suite and can include the plumbing services required for installation.
- 32) Tenants will need to provide a written letter of permission from their landlord with their application to be eligible for the rebate.

Clothes Washing Machines

- 33) The clothes washing machine must be purchased on or after 1 November 2007.
- 34) SA Water will only pay one rebate per person to a maximum of \$200.
- 35) The clothes washing machine must feature a WELS rating of at least 4 stars or more to be eligible for the rebate. WELS is Australia's national mandatory water efficiency and labelling standards. For more information about the WELS scheme visit www.waterrating.gov.au
- 36) The clothes washing machine must be purchased for personal use within South Australia only and must not be resold or used for commercial applications.
- 37) The clothes washing machine must be purchased, installed and operational for the rebate to be claimed within South Australia.

Garden Goods

- 38) The garden goods must be purchased on or after 1 November 2007 and can include delivery costs.
- 39) One garden goods rebate of \$50 is available per property per financial year provided approved garden goods to the value of \$150 have been purchased.
- 40) The garden goods do not need to be purchased in one transaction. Eligible customers must retain original receipts.
- 41) In order to claim the rebate applicants need to have purchased a total of \$150 or more of approved garden goods in a 2 year period.
- 42) Garden goods that are eligible for the rebate include: organic mulch or compost, soil wetting agents, soil moisture sensors, rain sensors, compost bins, tap timers. Soil wetting agents include crystals, liquid or granules. Rocks, decorative stones and scoria are not eligible for a rebate.
- 43) Eligible garden goods must always be used in conjunction with the current water restrictions for your area. For more information visit www.sawater.com.au or phone the water restrictions hotline on 1800 130 952.

Home Water Audit

- 44) Full terms and conditions for the home water audit are available on the home water audit application form.

Rainwater Tanks

- 45) Full terms and conditions for rainwater tank rebates are available on the rainwater tank rebate application form.